

TERMS & CONDITIONS



Spring cottage Dog Boarding Agreement

Client authorization & terms

1. I authorize Spring Cottage to care for my dog whilst I am away. I will fill out all necessary forms and inform Spring Cottage Dog Club & Hotel of any information I deem important regarding my dog.
2. I authorize Spring Cottage to obtain any emergency veterinary care that may be necessary during the time spent with my dog. Every effort will be made to contact the owner prior to obtaining emergency care. I accept responsibility for any charges related to this emergency care. I also authorize Toni Everett to use an alternative veterinarian in the event my regular veterinarian is unavailable.
3. I agree to compensate Spring Cottage Club & Hotel for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
4. I understand I will be responsible for any medical expenses or damages resulting from an injury to the dog border or any other persons involved by the pet. I agree to cover and hold harmless Spring Cottage Dog Club & Hotel in the event of a claim by any person injured by the dog. I accept full liability for any loss or damage caused by my dog whilst being walked.
5. I agree to notify Spring Cottage Dog Club Hotel of any concerns/complaints within 24 hours of any appointments.
6. I understand any misleading or false information may result in the termination of Dog boarding agreement.

7. We will provide up to date visitation Dog discs with Spring Cottage telephone number and address for all guests staying. Spring Cottage request your consent for us to be able to keep your dog/s together with our resident dogs and use our shared space.

8. This agreement is valid for the assignment only. A new one must be signed for each assignment. Spring Cottage Dog Club Hotel reserve the right to terminate this agreement at any time, at its sole discretion. The client may terminate this agreement at any time with one month's notice before the booked date.

9. All of the client's dogs' belongings will be returned to them at the end of their stay with us.

10. The client will inform their vet of their absence and give details of who is looking after their dog.

11. **Spring Cottage Dog Club & Hotel** agree to love and care for your dog whilst you are away or at work.

12. Your dog must be in a clean and groomed condition and with up-to-date vaccinations, de-flea, and anti-worming treatments.

All medications must be in original packaging in order for us to continue with your dogs medical needs. We are happy to take dogs that are habitory trained to use a crate.

In the event that your dog can not be exercised, we will ensure that we introduce extra care and enrichment games and grooming to ensure their staycation is fun. (See our Policy)

If your dog/s have been habitory trained to use a crate we will continue to do so when required as per your instructions

Emergency care

13. In case of an emergency the dog boarder will contact the owner using the phone numbers on the introduction forms. The owner will then instruct the dog boarder on their next action. If for whatever reason the dog boarder cannot make contact with the owner the emergency number from the introduction forms will then be called. If no contact is made Spring Cottage Dog Club & Hotel will then be authorized to transport your dog to their requested veterinarian practice and seek medical care. All costs will be covered by the owner.

In the event that Spring Cottage becomes uninhabitable we would need to place all guests into car and take them to secure location until such time as your dog can be collected by your emergency contact or yourself.

Owners give their permission to authorise Euthansia in the event of veterinary advice and being unable to contact the dog owner and if there is no alternative.

14. Any extra supplies that are needed will be the responsibility of the client and **Spring Cottage Dog Club & Hotel** should be reimbursed along with a fee for time.

Cancellation Policy

15. One month's notice must be given for any dog boarding assignment. Anything less will require full payment to **Spring Cottage Dog Club & Hotel**.

All dogs will be lead walked we are unable to let them off the lead other than in our secured garden or K9 purpose play fields.

Payment

16. Invoices will be sent one month before the agreed assignment and must be paid in full within 3 days to Spring Cottage Dog Club & Hotel. This can be done by bank transfer or cash can be dropped off one month before booking.

Referral scheme

17. If you refer a friend you both get 10% off your next booking, just be sure to let us know when you do refer someone. Only one referral per assignment.

Unspayed dogs

18. If your dog is unspayed we are unable to care for them.

*Client name: _____

*Date: _____

*Your signature: _____

Spring Cottage Dog Club & Hotel

Dog boarding: _____

Date: _____

Signature: _____

Dog Boarding Charges (as of 1st January 2022)

Please find our prices for standard dog boarding charges. Get in touch for bespoke.

Details	Price	Additional pet
1 night	£40.00	£35.00
weekend boarding: cuddles, playtime, freshwater, food, medication,	£40.00	£35.00

30-minute pre boarding visit

30-minute	No charge	